

Manufacturing Unit II  
No. S-2, 2<sup>nd</sup> Floor, Veera Industrial  
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DAMAN 396 210  
P +91 260 224 2195  
F +91 260 224 4167 / 224 3138 (p.p.)  
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par.sales@conzerv.com

India - North  
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Colony (IDC), Mehrauli Road,  
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19, Malaviya Road, Vile Parle - East,  
MUMBAI 400 057 INDIA, Maharashtra  
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T/F +91 22 2613 5842/2613 5873  
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No. BE-202, Sector-1, Salt Lake City,  
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T/F +91 33 2358 7677  
cal.sales@conzerv.com

India - South  
No. 337, Sourabh Complex, First floor,  
10<sup>th</sup> main, BSK 1<sup>st</sup> stage, Block II,  
BANGALORE 560 050  
P +91 80 2660 5146/ 98800 08761/  
98800 08762  
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chn.sales@conzerv.com

Con/WC/MIP/EM3000/0308/V3/Rev 03

## INSTALLATION CHARGES

1. The installation of EM 3000 series meters can be done easily and simply by YOU our valued customer.
2. Simply follow the steps in the enclosed instruction manual.
3. If you still wish Conzerv's Sales Engineer / authorised representative to do the installation for you we would be happy to do on chargeable basis. Payment to be made on completion of installation at site.

Conzerv Systems Pvt Ltd,  
44P Electronic City East Phase  
Hosur Road, Bangalore 560 100, India  
P +91 80 4118 9700 F +91 80 4118 9729  
Help Desk 1800 425 0555 (Toll Free All India From BSNL / MTNL lines)  
[www.conzerv.com](http://www.conzerv.com)

ISO 14001:2004 Certified  
ISO 9001:2000 Certified

**CONZERV**<sup>®</sup>  
Smart Energy Management

## EM 3000 Series

## LIMITED WARRANTY CERTIFICATE

Conzerv warrants every product it manufactures to be free from defects in materials and workmanship under normal use and service, for a period of three year from the date of its invoice.

The warranty shall not apply to any product or parts which have been damaged on account of improper installation, improper connections, improper handling, misuse, neglect, accident or abnormal conditions of operation. Any attempt to tamper with the product as evidenced by disruption of warranty sticker and / or unauthorised repair / modification of the product shall render this warranty null and void.

## INSTALLATION

READ EM 3000 SERIES USER HAND BOOK THOROUGHLY BEFORE INSTALLATION.

### CAUTION DANGER

DURING NORMAL OPERATION OF THIS INSTRUMENT, HAZARDOUS VOLTAGES ARE PRESENT AT THE REAR TERMINALS, WHICH CAN CAUSE SEVERE INJURY OR DEATH, THESE VOLTAGES ARE PRESENT THROUGHOUT THE POTENTIAL TRANSFORMER(PT), CURRENT TRANSFORMER (CT), AUXILIARY SUPPLY AND EM 3460 CONTROL RELAY CIRCUITS, INSTALLATION, DISCONNECTION OR REMOVAL OF THE EM 3000 SHOULD BE CARRIED OUT ONLY BY QUALIFIED, PROPERLY TRAINED PERSONNEL, AFTER DE- ENERGIZING CONNECTED CIRCUITS.

IMPROPER INSTALLATION, INCLUDING IMPROPER WIRING AND / OR IMPROPER GROUNDING, WILL VOID CONZERV'S WARRANTY.

## NOTE

THE COVERS OF THE EM 3000 SHOULD NEVER BE DISMANTLED OR OPENED. THERE ARE NO USER SERVICEABLE PARTS INSIDE. THE EM 3000 CONTAINS HIGH-PRECISION COMPONENTS WHICH REQUIRES SPECIAL HANDLING AVAILABLE ONLY AT AUTHORIZED CONZERV SERVICE LOCATIONS. HIGH VOLTAGES ARE LIKELY TO BE PRESENT INSIDE EVEN AFTER THE COVERS OF THE EM 3000 AND / OR ANY ATTEMPTS TO DISMANTLE, SERVICE, REPAIR OR MODIFY THE UNIT BY UNAUTHORIZED PERSONS MAY CAUSE SEVERE INJURY, WILL DAMAGE THE UNIT AND WILL ALSO RENDER CONZERV'S WARRANTY VOID.



## In the event of any failure, the following steps should be taken

1. Notify nearest office of CONZERV SYSTEMS PVT. LTD. giving complete information about the failure, symptoms and the conditions that existed at that time. Furnish Model Number, Serial Number, Invoice Number and date. On receipt of this information, service or shipping instruction will be forwarded to you.
2. Only on receipt of shipping instructions, forward the instrument, transportation pre-paid. Repairs will be carried out and the unit will be returned transportation pre-paid. Ensure that the unit is securely packed in its original packing material to avoid transit damage. Transit insurance cover may be arranged at the Customer's cost.

REGISTERED OFFICE & FACTORY  
44P Electronic City East Phase  
Hosur Road Bangalore 560 100 INDIA  
P +91 80 4118 9700 F +91 80 4118 9729  
Help Desk 1800 425 0555 (Toll Free All India From BSNL / MTNL lines)  
or Call +91 80 2852 0604 (Standard Charges Apply)  
[contact@conzerv.com](mailto:contact@conzerv.com)

[www.conzerv.com](http://www.conzerv.com)